

**EVOTIX**

Piecing Safety Together at Jigsaw Homes



Industry



Housing

Employees



1,500+

Customer Since



2018

Jigsaw Homes Group is one of the largest housing providers in England, managing more than 37,500 homes. Guided by its mission of "Creating homes. Building lives," the group delivers affordable housing for rent and sale, along with supported housing and community services that help residents

live independently and thrive. With a focus on innovation and sustainability, Jigsaw is dedicated to creating safe, healthy communities while striving to be both a leading housing provider and an employer of choice.



Building Strong Foundations

Since adopting Evotix in 2018, Jigsaw Homes has embedded health and safety into every aspect of its operations.

According to Assistant Director of Health and Safety Carolyn Garner, the system has been “absolutely fundamental” in shaping how her team manages risk and supports staff.

One feature that stands out is the Health Surveillance module. With over 1,500 staff, including 900 who require annual checks, spreadsheets were no longer manageable.



It would be impossible to manage on spreadsheets. Evotix makes it simple and easy.”

Carolyn Garner

Assistant Director of Health and Safety

The Contractor module has also transformed pre-vetting, replacing scattered PDFs and emails with a single, transparent system.

“Our contract management is now so much stronger and more robust. We know who we’re using, we know what they do for us and we can demonstrate that we’ve vetted them and that they are suitable and responsible.”

Confidence in Real Time

For Carolyn, one of the biggest advantages is having critical information instantly at her fingertips.

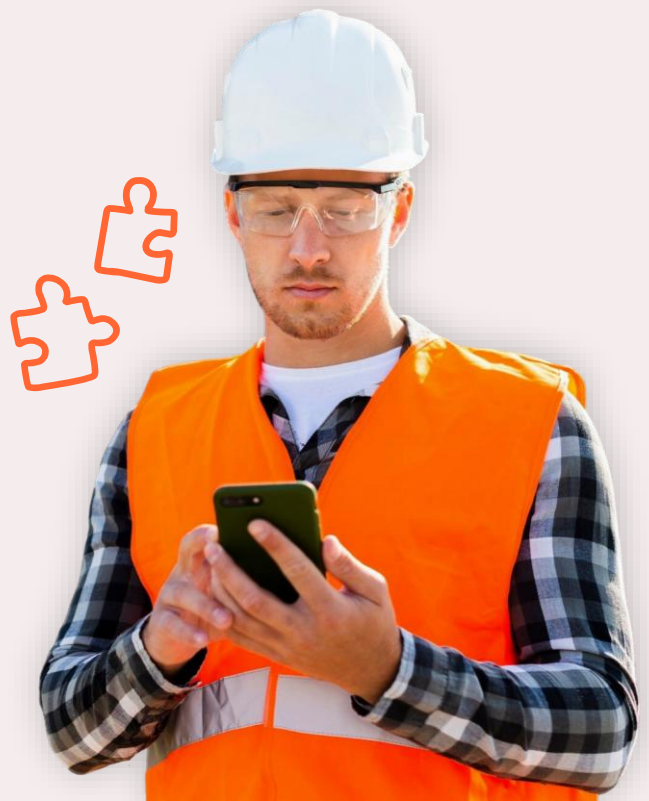


If I get stopped by a senior leader who wants to know more detail about something on site, I can look at it on my phone and say, this is what’s happened, this is what we’re doing, this is the outcome.”

Carolyn Garner

Assistant Director of Health and Safety

This ability to respond in real time has given Jigsaw greater confidence at board level and credibility when bidding for new contracts. Across the business, teams now point to Evotix as evidence that they are meeting KPIs and delivering on commitments to stakeholders.



Stories from the Ground



Jigsaw's use of Evotix extends beyond compliance. Staff working with residents can report safeguarding concerns such as hoarding or complex mental health issues, enabling the business to connect people with specialist support.

This ensures Evotix not only helps keep staff safe but also improves the well-being of residents living in Jigsaw's homes.

On construction sites, Evotix has helped prevent incidents before they happen. Carolyn recalled one inspection where her team spotted an unguarded trench and intervened before an accident occurred. In housing schemes for older residents, Evotix has supported safer planning and challenged overlooked risks.

These are the moments where the system moves from process to real-world impact.

Partnering for Progress

After more than six years with Evotix, Jigsaw continues to see the solution evolve alongside its needs. Carolyn highlights the strength of that collaboration:



It feels very much that we do this together. You actually listen to us, you want to know what improvements we need."

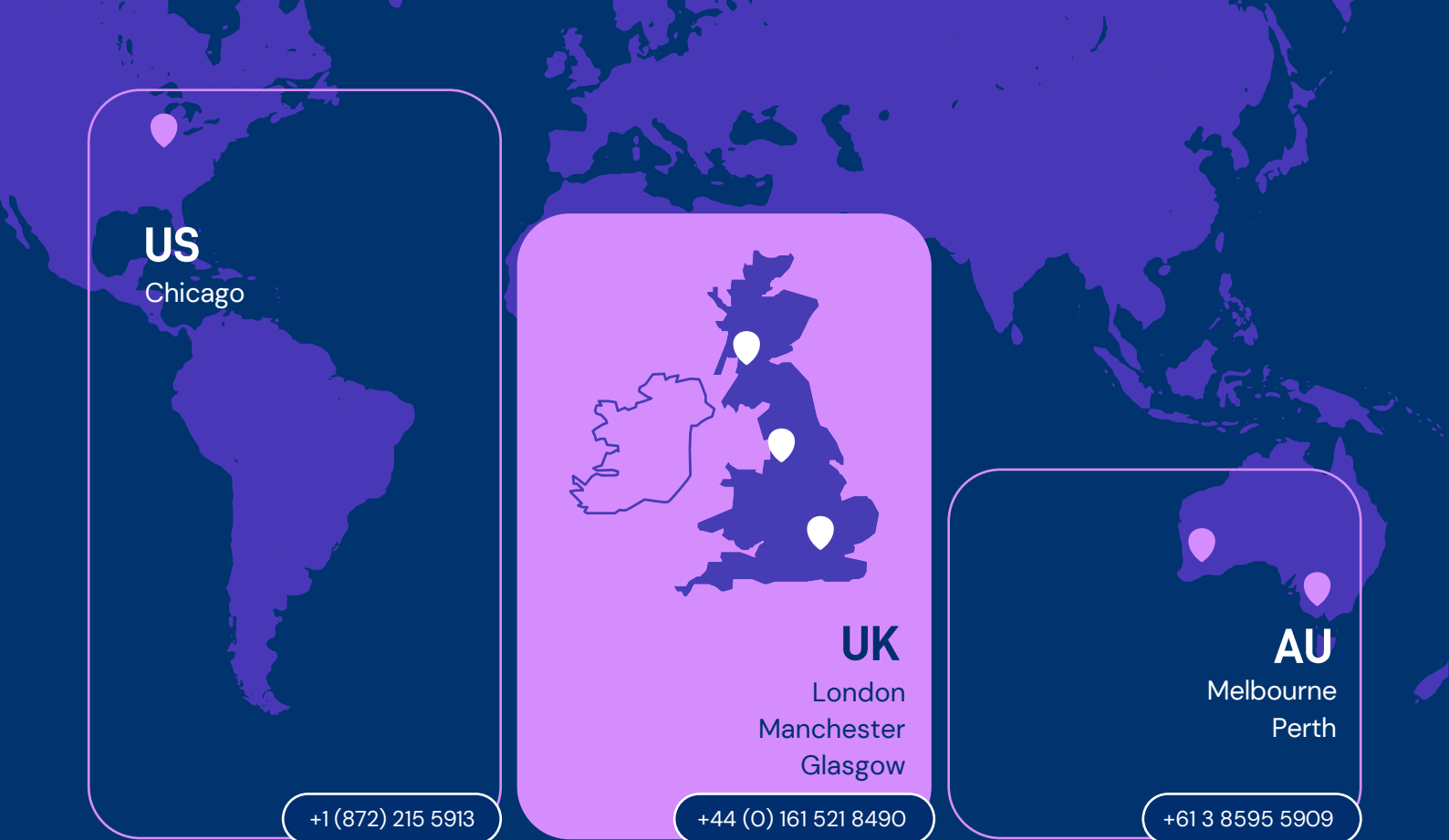
Carolyn Garner

Assistant Director of Health and Safety

The value of that partnership is measured in people, not processes. Every system enhancement gives Carolyn's team more power to protect staff, support residents and stop harm before it happens.

"I'm proudest when we make a difference to people's lives. That's why we get into health and safety. We want everyone to go home safe and well at the end of the day."





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Let's chat

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Our Evotix team is passionate about applying market leading technology to create safer, smarter workplaces, partnering with organizations that value people's safety, communities and the planet.

As safety professionals and long-term leaders in the Verdantix EHS Green Quadrant, our deep and practical insight addresses your evolving needs, helping you achieve your health, safety and sustainability goals.

Evotix: your all-around partner for the journey.

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