



EVOTIX

Case Study

Chelton & Evotix: Expanding **Safety** **Ownership** Into a Business-Wide Responsibility

Industry

**Manufacturing
and Engineering**

Employees

460+

Customer since

2025

Chelton is a long-established aerospace, aviation and defense manufacturer operating across three sites in the United Kingdom, including Marlow, Newmarket and Redhill. The company designs and manufactures precision-engineered components and systems that support demanding, regulated environments.

With a workforce spanning manufacturing, engineering, laboratories and office functions, Chelton plays a critical role in delivering reliable, high-quality products to its customers.

Safety plays a critical role in protecting a highly skilled workforce, maintaining quality and ensuring

operations remain disciplined and reliable. As Chelton has continued to evolve, expectations around visibility, consistency and governance have increased, reinforcing the need to embed safety into everyday decision-making to instill trust across the organization as demands and complexity increase.



Challenges

Chelton operates in a highly regulated, precision-driven industry where reliability, quality and disciplined execution are central to how the business succeeds. The organization places strong emphasis on doing the right thing for its people and embedding responsibility

into everyday operations, rather than relying solely on policy and procedure. In this context, safety needs to support performance, trust and consistency across the business while keeping pace with external expectations and internal standards.

” It’s not about keeping people out of prison or ticking compliance boxes. It’s about doing what’s right for the people, not just the business.



Nathan Sayers
SHE Coordinator

However, existing safety processes were not fully aligned with these priorities. Systems and workflows made it harder for employees to engage consistently, which limited the usefulness of reporting as a source of insight and learning. While formal processes were in place, the lack of consistent

leading-indicator information reduced overall confidence in visibility and follow-through. Addressing these challenges was important to strengthen assurance, support shared accountability and ensure safety could scale in line with Chelton’s values and long-term goals.

“ The systems we used before didn’t quite do what we needed them to do. People had to log in, be an admin, remember passwords — and that just doesn’t work when everyone’s busy.

Before Evotix

Before implementing Evotix, safety management at Chelton relied on manual, fragmented processes that placed significant responsibility on a single role. Reporting required navigating different systems, logins and paperwork, which made participation time-consuming and

inconsistent. While policies and procedures were in place, safety information was difficult to capture, consolidate and use effectively as a source of insight. As a result, safety activity tended to be reactive and compliance-focused rather than embedded into everyday work.

After Evotix

After implementing Evotix, Chelton established a simplified and accessible approach to safety reporting that aligned with how work is actually done. Employees, supervisors and managers can now raise issues easily, track actions and follow them through within a single, connected system. Reporting is

a part of day-to-day operations rather than an additional task, improving engagement and shared accountability. Safety information is now visible, consistent and actively used to support learning, prevention and informed decision-making across the business.

“ It’s not just me anymore. Managers, supervisors and the team own what they raise, track actions and follow things through.



Nathan Sayers
SHE Coordinator

The Outcome

From limited visibility to consistent, actionable insight

Chelton now operates with a clear, reliable view of safety activity across the business. Leading indicators such as observations and near misses are captured consistently, providing meaningful insight into everyday conditions rather than isolated snapshots. This steady flow of information has increased confidence that risks are being surfaced early and addressed thoughtfully.

Shared accountability embedded into everyday operations

A key outcome of this transformation is the shift in ownership. Safety is no longer reliant on a single role or function but is actively owned by managers, supervisors and employees. Clear accountability for actions and follow-through has strengthened engagement and reinforced expectations across teams, aligning safety responsibility with how the business already operates.



Safety positioned as a strategic business enabler

With consistent insight and shared ownership in place, safety now plays a more active role in decision making and governance. Leaders are able to engage in informed discussions, prioritize resources more effectively and maintain confidence in how risks are managed. Rather than reacting to issues after the fact, Chelton can use safety information to support prevention, learning and resilience.

A scalable, mature model for long-term performance

Together, these outcomes reflect a more mature and scalable approach to safety management. By combining meaningful data with shared responsibility, Chelton has established a model that supports its values, strengthens trust across the workforce and can adapt as the organization continues to evolve.

**20
seconds**

To submit a near-miss report,
removing barriers to encourage
participation

100%

workforce reach across
roles and sites, with
senior leaders, managers,
supervisors, employees,
contractors and visitors
actively using the system.

1

platform
consolidating 6
safety systems,
creating a single
source of truth
for reporting, risk
management
and audits.

” Safety data is no longer
something we have to piece
together. It’s there, it’s clear
and it’s being used.



Nathan Sayers
SHE Coordinator



Why Evotix?

Chelton selected Evotix not only for its functionality, but for its ability to support a long-term, scalable approach to safety management. The platform aligned

with Chelton's goal of embedding shared responsibility and making safety easier to manage across everyday operations, without adding complexity for the business.

To date, Evotix has helped Opal:

Increase frontline engagement in safety reporting, turning near-misses and observations into a consistent, reliable source of insight

Shift safety ownership beyond a single role, with managers, supervisors and teams actively raising, tracking and closing actions

Improve confidence and visibility across the business, enabling clearer oversight and more informed safety discussions

Establish a scalable, values-led safety model, supporting proactive risk management and long-term operational resilience

“ It was the fact that you care. It was the fact that there were constant calls before we even went live. We weren't just given a system and left on our own. We felt cared for, with Evotix supporting us every step of the way.



Nathan Sayers
SHE Coordinator

Beyond the technology itself, Chelton valued the ongoing partnership and structured support provided throughout implementation and beyond. Regular check-ins, guidance and accessibility helped ensure the system was configured

to match real operational needs. This combination of capability and support gave Chelton confidence that Evotix could evolve alongside the business and continue to deliver value over time.

Future

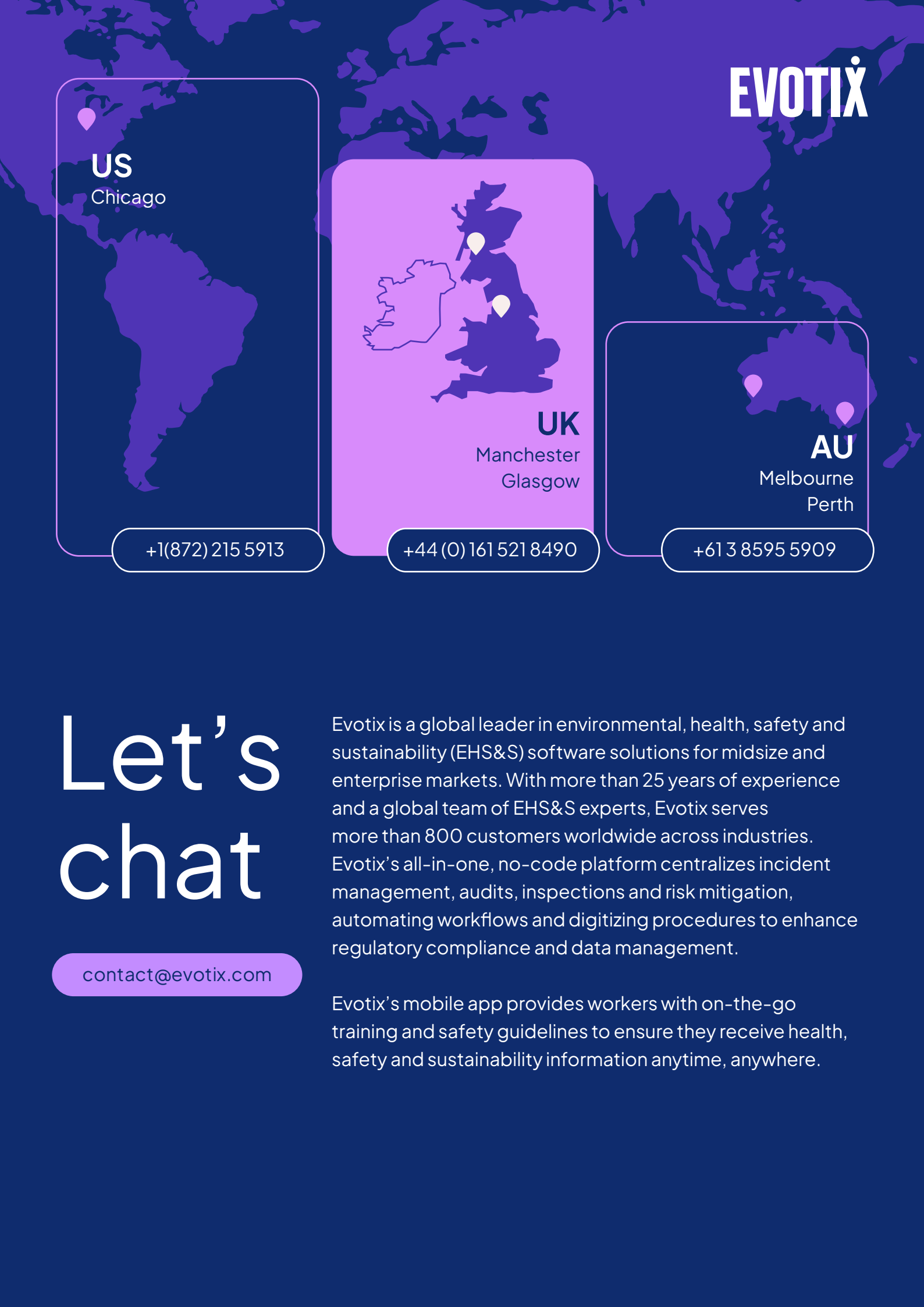
Looking ahead, Chelton's long-term vision is to continue strengthening safety as a shared, embedded part of how the business operates. Leadership is focused on maintaining high levels of engagement, trust and accountability, ensuring that safety behaviors are sustained as the organization evolves. The goal is to keep risk visible, ownership clear and decision-making informed at every level.

Evotix provides the foundation for this next phase by supporting consistent visibility and connected workflows without adding complexity for teams. With reliable insight already in place, Chelton is

well positioned to build on its current model by linking safety information more closely with learning, assets and operational planning as needs develop.

Over time, Chelton aims to further reinforce a proactive, prevention-focused approach where reporting supports learning, behaviors are shaped by insight and leaders maintain confidence in how safety is being managed. By continuing to use Evotix as a scalable platform, the business can adapt its safety approach while staying aligned to its values of responsibility, transparency and continuous improvement.





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Let's chat

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Evotix is a global leader in environmental, health, safety and sustainability (EHS&S) software solutions for midsize and enterprise markets. With more than 25 years of experience and a global team of EHS&S experts, Evotix serves more than 800 customers worldwide across industries. Evotix's all-in-one, no-code platform centralizes incident management, audits, inspections and risk mitigation, automating workflows and digitizing procedures to enhance regulatory compliance and data management.

Evotix's mobile app provides workers with on-the-go training and safety guidelines to ensure they receive health, safety and sustainability information anytime, anywhere.