


Case Study



Sandvik & Evotix: Driving **Cultural Change** through Technology Innovation

Industry

Mining

Employees

1500

Customer since

2017

Sandvik Mining and Rock Solutions is a global leader in mining and rock excavation technology, with thousands of employees working across complex, high-risk industrial environments worldwide. From drilling and mechanical cutting to load-and-haul operations, the nature of their work demands not only rigorous EHS practices but also consistent cultural engagement to keep people safe.

With teams spread across diverse regions and operating at different levels of EHS maturity, Sandvik recognised the need for clearer visibility, more meaningful reporting and a stronger behavioural foundation for long-term


improvement. As the business continued to grow, strengthening EHS culture became essential to sustaining operational excellence and supporting every employee in taking ownership of safety.



Challenges

Sandvik Mining and Rock Solutions operates across a wide range of mining environments, where teams use drilling, cutting and heavy machinery in conditions that vary significantly by region and operational maturity. Each site had developed its own ways of working, with different expectations, levels

of EHS awareness and reporting practices. As the organization expanded, these variations made it increasingly difficult to maintain consistent insight into performance, understand behavioural trends and support the cultural improvements Sandvik was aiming to achieve.



“ Improving EHS culture across a diverse organization with significant differences in EHS maturity is a challenging task, but we knew with the right tool, we could transform EHS data into meaningful metrics that employees understand and relate to.

Julie-Ann Clark

Global EHS Data Manager, Sandvik Mining and Rock Solutions

Before Evotix, Sandvik relied on a spreadsheet-based reporting system that could not keep pace with the complexity of a global business operating at different levels of EHS maturity. Spreadsheets made data fragmented, difficult to interpret and

hard to compare across sites, limiting visibility and slowing down corrective action. Important qualitative insights often never made it into the system, creating gaps in understanding and making it challenging for leaders to guide change in a meaningful way.

“ The spreadsheets were about numbers. But it’s not just about what gets measured; it’s what gets talked about that changes things.

Before Evotix

Before adopting Evotix, Sandvik Mining and Rock Solutions relied on a spreadsheet-based reporting process that struggled to keep up with the pace and complexity of a global mining operation. Spreadsheets offered little visibility into behavioural trends, limited the ability to capture qualitative

insight and made it challenging for leaders to drive alignment or guide meaningful improvement. As the organisation grew, these gaps made reporting more complicated, slowed corrective action and left key information fragmented across teams and locations.

After Evotix

After adopting Evotix, Sandvik Mining and Rock Solutions gained a modern EHS platform capable of supporting the diverse needs of its global operations. Evotix's configurability allowed Sandvik to tailor forms, workflows and data structures to different maturity levels across sites while still maintaining global consistency. Reporting became simpler and

more intuitive for frontline teams, improving participation and giving leaders clearer visibility into trends, actions and behaviours across regions. With both quantitative and qualitative insight captured in one place, Sandvik could reinforce accountability, drive meaningful conversations and integrate EHS more deeply into day-to-day work.

“ We have certainly pushed the ‘system’ boundaries in relation to customizing and developing other components to suit our ever-changing needs. The ability to provide a system that allows this degree of flexibility without compromise to stability is testament to Evotix’s experience and knowledge in the field of EHS systems.

Sandvik Mining and Rock Solutions

The Outcome

Evotix gave Sandvik Mining and Rock Solutions the flexibility to adapt EHS processes to a wide range of operational environments and maturity levels across its global mining portfolio. By moving beyond spreadsheets to a configurable, unified platform, Sandvik achieved clearer visibility,

stronger participation and a more consistent way to turn reporting into informed action. This adaptability helped frontline teams engage more confidently, supported leaders in driving accountability and enabled the organisation to advance the long-term EHS mindset it had been working toward.

Consistent safety process

98%

Of hazards identified are closed-out

Rising reporting performance

80%

Increase in average monthly reporting score

Real injury reduction

86%

Drop in recordable injury rates

Built-in compliance

98%

Site-based completion of the EHS plan

Company-wide adoption

362

Separate elements across health & well-being programs at every location



Why Evotix?

Evotix offered Sandvik the ability to modernize its EHS reporting without losing the depth and nuance the organization needed to track culture, behaviour and safety performance. The platform provided a flexible, configurable environment that supported both quantitative and

qualitative reporting and could adapt to the diverse maturity levels across global operations. Its usability made it easier for employees to capture meaningful insights, enabling leaders to translate data into conversations that drive change.

To date, Evotix has helped Sandvik:

Reduce TRIFR from 19.6 to 2.7 and achieve an LTIFR of 0.67

Increase hazard identification by 200%, driven by improved cultural engagement

Raise close-out rates from 59% to 98% across global sites

Achieve 88% of employees rating EHS culture strong or very strong, as measured in internal surveys

Evotix has since helped Sandvik move away from spreadsheet-driven reporting toward an accessible, unified system that supports cultural engagement, behavioural ownership and clearer visibility across the

organisation. The platform's flexibility has allowed Sandvik to evolve its processes, align expectations and ensure that every region can meaningfully contribute to its EHS ambitions.



Future

Sandvik Mining and Rock Solutions will continue strengthening its EHS mindset by expanding how it uses Evotix to support both behavioural improvement and operational alignment across global sites. A key priority is deepening the integration of EHS and wellbeing programs, ensuring qualitative insights and cultural indicators are captured as consistently as traditional safety data. Sandvik also plans to make greater use of Evotix's configurability to tailor workflows to local needs while maintaining global standards and visibility.

By simplifying reporting and enabling more connected processes, Sandvik aims to embed EHS even more deeply into daily work, reducing administrative effort and supporting a culture of transparency, ownership and continuous improvement across the organisation.



The logo for EVOTIX, featuring the word "EVOTIX" in a bold, white, sans-serif font with a small dot above the letter 'I'.

EVOTIX

A rounded rectangular card with a light blue background. It features a map of North America with a red location pin over the United States. The text "US" and "Chicago" is displayed below the map. At the bottom, a white rounded rectangle contains the phone number "+1(872) 215 5913".

US
Chicago

Chicago

+1(872) 215 5913



UK

Manchester
Glasgow

+44 (0) 161 521 8490



AU

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+61 3 8595 5909

Let's chat

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Evotix is a global leader in environmental, health, safety and sustainability (EHS&S) software solutions for midsize and enterprise markets. With more than 25 years of experience and a global team of EHS&S experts, Evotix serves more than 800 customers worldwide across industries. Evotix's all-in-one, no-code platform centralizes incident management, audits, inspections and risk mitigation, automating workflows and digitizing procedures to enhance regulatory compliance and data management.

Evotix's mobile app provides workers with on-the-go training and safety guidelines to ensure they receive health, safety and sustainability information anytime, anywhere.