moffatt & nichol

EVOTIX

Case Study

How Moffatt & Nichol Improved Safety Reporting

Industry	Employees	Customer since
Coastal Engineering	**1200+ worldwide**	**2022**

Moffatt & Nichol is a global team of engineers, planners and problem-solvers designing infrastructure that connects coasts, communities and commerce. From ports and marine terminals to bridges, waterways and coastal resilience projects, the company has been shaping waterfront infrastructure since 1945.

As the company expanded 40+ offices worldwide and took on increasingly complex marine and coastal projects, leadership recognized the need to strengthen its safety program, particularly for high-risk work such as commercial diving and rope access inspections. They set out to modernize incident management, reduce injuries and create a system that field teams would actually use.

Challenges

Moffatt & Nichol's operations span extremes: divers working underwater around piers and dry docks, inspectors suspended high above rivers to examine bridge trusses, environmental teams monitoring shorelines and engineers designing infrastructure in offices worldwide.

Yet, the company lacked a standard, digital process for reporting and managing incidents.

> **"** We have inspectors doing work high above rivers on bridges and commercial divers doing work in the depths of the ocean. So we have a pretty significant risk profile at Moffatt & Nichol.
>
> **Keith Robinson**
> CSP, CHMM Director of Occupational Health & Safety

Incident reports were manual and often incomplete, making it difficult to identify trends, respond quickly or track corrective actions to closure.

> **"** Prior to implementing Evotix, there wasn't a reliable way to track incidents or encourage reporting. It was a manual process and the resulting reports were hit or miss.
>
> **Keith Robinson**
> CSP, CHMM Director of Occupational Health & Safety

Before Evotix

Before Evotix, Moffatt & Nichol relied on ad hoc, manual methods for incident reporting and follow-up. There was no consistent system to capture incidents, categorize them, track investigations or assign and monitor corrective actions. Much of the organization's risk remained invisible or locked in local knowledge.

After Evotix

With Evotix in place, Moffatt & Nichol now has a modern incident management system available via mobile app and desktop. Employees can easily report incidents and hazards from anywhere, while leaders use the platform to manage investigations, assign actions and share lessons learned.

> " The numbers are clear. We've reduced injuries by over two thirds. And we're learning from the near misses and hazards we can now see.
>
> **Keith Robinson**
> CSP, CHMM Director of Occupational Health & Safety

The Outcome

Centralized, Richer Data

Evotix gives Moffatt & Nichol one place to manage not only injuries but also property damage, environmental releases, good catches, near misses and hazard identifications. This richer dataset allows leaders to run consistent reports, generate regulatory logs and share trends with leadership, clients and regulators.

Faster Reporting and Better Case Management

Mobile reporting means the team learns about injuries sooner and can coordinate treatment quickly, which is essential to minimizing case severity. The system streamlines everything from initial report through investigation and corrective action tracking, reducing the risk of forgotten actions and repeated incidents.

Lessons Learned Across Offices and Projects

With standardized incident categories and centralized data, the team can now surface "loss lessons" and share them widely. A hazard identified during a boat operation in one region can inform work in another, even if the exact conditions differ. This helps ensure that one team's experience improves safety for everyone.
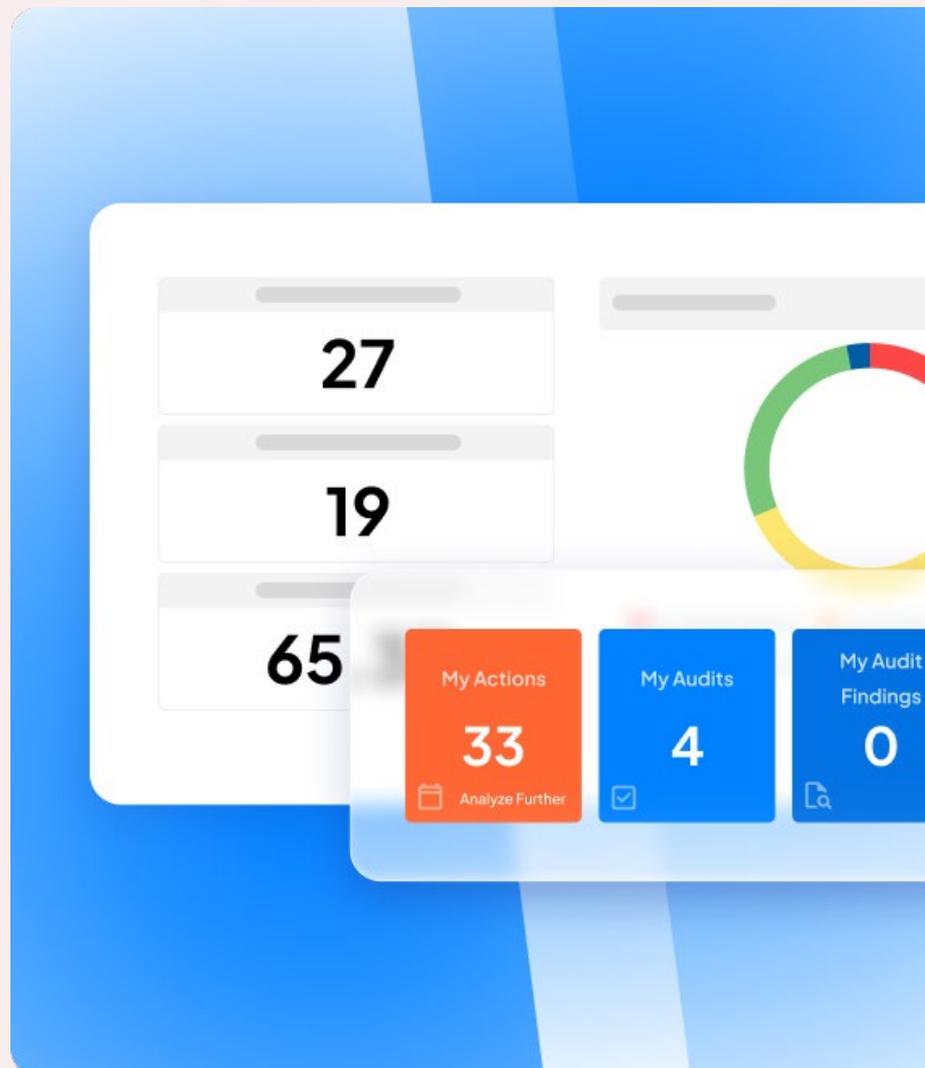
Empowered Employees and Cultural Shift

Evotix has become a vehicle for employee ownership. When staff can quickly submit a hazard or near miss and see it drive action, they feel part of improving the organization. Over time, the culture has evolved away from safety being "the safety guy's job" toward a shared responsibility.

66%
Reduction in injuries impacting employees

6
Incident types tracked enabling deeper trend analysis

Global
Multi-language rollout supporting offices in North America, Latin America, Brazil, Spain and other regions

," The system helps break the mindset that safety is just the safety manager's job. It shows employees they have a voice, and their input can actually make the whole company stronger and every employee safer.

Keith Robinson
CSP, CHMM
Director of Occupational Health & Safety

Why Evotix?

Evotix checked three critical boxes: a truly easy-to-use system for end users, a connected experience between mobile and desktop and trusted relationships with a responsive team.

To date, Evotix has helped Moffatt & Nichol:

Centralize incident data across dozens of offices and high-risk field environments

Reduce injuries by more than two thirds **as part of a broader safety program**

Expand reporting beyond injuries **to property, environmental and near-miss events**

Support ISO 14001 **implementation and future** ISO 45001 **adoption by providing consistent, auditable incident records**

What's Ahead

Moffatt & Nichol's next chapter will focus on formalizing its management systems. The company has already achieved ISO 14001 certification in several offices and is pursuing ISO 45001 in the UK, with an eye towards broader adoption. Evotix will be a core component of that journey, supplying the consistent, global incident data needed to demonstrate performance and drive continuous improvement.

In addition, the team is building a global library of written programs, procedures and safe work practices that will be tied directly to risk assessments and supported by the Evotix platform.

EVOTIX

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Let's chat

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Evotix is a global leader in environmental, health, safety and sustainability (EHS&S) software solutions for midsize and enterprise markets. With more than 25 years of experience and a global team of EHS&S experts, Evotix serves more than 800 customers worldwide across industries. Evotix's all-in-one, no-code platform centralizes incident management, audits, inspections and risk mitigation, automating workflows and digitizing procedures to enhance regulatory compliance and data management.

Evotix's mobile app provides workers with on-the-go training and safety guidelines to ensure they receive health, safety and sustainability information anytime, anywhere.