

Case Study

Origin Housing & Evotix: Together Improving Fire Safety, Employee Well-being and Resident Satisfaction

Industry

House

Employees

7,000+

Customer since

2017

About Origin Housing

Origin Housing is a registered social landlord. They provide social and affordable homes across their communities, as well as related care and support services to their residents. Health and safety is embedded throughout the organisation from the top down.

Its main safety committee is run by Origin Housing's CEO and made up of senior management members and company directors. This is complemented by an operational health and safety committee.

The Challenge

Paper forms to paper free

Before Evotix, Origin Housing managed all its health and safety processes via paper forms and spreadsheets. Once a paper incident form was completed, the central health and safety team would then copy the information onto an Excel spreadsheet, taking far too much time and administrative effort.



Origin Housing Goals:

One place for all things health and safety

In 2017, Origin Housing identified several goals for the future of their health and safety journey:

- 01 A centralised health and safety management system.
- 02 Increased visibility of potential risks and safety trends.
- 03 Better action management following an audit or an incident, with improved accountability workflows to ensure that the right action was undertaken by the right people.
- 04 Empowerment of front-line staff to raise an incident and complete risk assessments at the point of work.
- 05 Fire assessments to be made available to all residents via an online system, ensuring that appropriate actions will be undertaken.

"With Evotix technologies, Origin Housing is tackling their most pressing health and safety challenges today and every day."

Solution

Evotix provides the perfect fit for Origin Housing's needs

Why Evotix?

Evotix provides Origin Housing with Assure, an easy-to-use, health and safety mobile-first software solution that engages and empowers its workforce to realise a higher standard of workplace safety.

Every employee has easy access to report hazards and incidents.

Management can easily conduct audits and risk assessments on the go.

With Assure, each action can be tracked and completed, ensuring visibility and accountability.



Action management, incident, risk, audit, contractors and behavioural safety are all covered at Origin Housing thanks to Evotix.

Outcome

Full Visibility with Insights+

- 01** The integrated business intelligence technology, Insights+, has given Origin Housing full visibility of health and safety performance across all sites. With Insights+, the people take charge of safety.
- 02** Decision-makers easily drill into accessible data to identify trends and track Key Performance Indicators (KPIs) and use Insights+ to see how they can deliver.
- 03** Insights+ provides invaluable assistance on how to improve performance.



Prioritizing People with Assure

Assure allows full visibility of actions, such as which activities have been conducted and which are yet to be completed, helping Origin Housing manage accountability.

AssureGO+ for Everyone



Front line workers use the web app AssureGO+ to submit incidents.

Residents are reporting accidents, incidents and hazards.

Estate inspectors use AssureGO+ to conduct inspections on the go, submitting at the point of work.

Tailored service from Assure

Origin Housing's Safety Case

Origin Housing are using Assure to build and maintain their 'Safety Case', in response to the Building Safety Act 2022. The Act requires housing associations to submit a fire safety case to The Health and Safety Executive (HSE) and keep it up to date. Assure supported the creation of a fire engineer form.

Fire engineer reports and cladding reports can now be assigned to a property within Assure and actions are raised based on the outcome of the reports. Fire risk assessments, incidents and accidents are linked, providing Origin Housing with full visibility into fire safety performance across all buildings.

Now, Origin Housing can see inspection forms from estate inspectors, all unsafe acts, conditions and subsequent outcomes.

Assure worked closely with Origin Housing to ensure the creation of an easy to use, online form.



Assure supports the addition of further permits to the system which will link to pre-existing material.



Assure provides Origin Housing with information continuity, readily available for the HSE to see.



Continuous well-being management



Origin Housing are also using Assure to manage employee well-being.

By using the template builder in Assure, Origin Housing has created a form to ask questions about well-being improvement directly to the employees.

This gives employees a chance to provide feedback to their employer. In this way, Assure supports the creation of a well-being plan.

Assure has provided Origin Housing with a one-stop place for all things regarding health, safety and well-being. Employees are provided with links to employee assistance programs and more.





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Let's chat

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Our Evotix team is passionate about applying market leading technology to create safer, smarter workplaces, partnering with organisations that value people's safety, communities and the planet.

As safety professionals and long-term leaders in the Verdantix EHS Green Quadrant, our deep and practical insight addresses your evolving needs, helping you achieve your health, safety and sustainability goals.

Evotix: your all-around partner for the journey.

