

The Citrix logo is displayed in white lowercase letters on a dark blue background.The EVOTIX logo is displayed in white uppercase letters on a dark blue background.A white rounded rectangular label with the text "Case Study" in dark blue.The text "Low Risk, High Reward" is written in white. The word "Reward" is circled with a blue hand-drawn line.The word "Industry" is written in white on a purple rounded rectangular background.The word "Technology" is written in white on a purple rounded rectangular background.The word "Employees" is written in white on a blue rounded rectangular background.The number "10,000" is written in white on a blue rounded rectangular background.The text "Customer since" is written in white on a white rounded rectangular background.The year "2017" is written in white on a white rounded rectangular background.

Citrix Systems is an American multinational company that provides server, application and desktop virtualisation and cloud computing technologies. Citrix was looking for a solution to their health and safety management problem.

As a global, low-risk company, Citrix needed a solution that would address their relevant risks, such as upper limb disorders, eye and neck strain and shoulder pain.

Citrix also needed a system that would help ensure compliance with relevant regulatory bodies when it came to safe home and office working and help them carry out workstation assessments.

Their Challenge

Geographical Scope

Citrix is a global company, with offices all over the world. While it mostly hosts a call centre environment, the company must ensure the safety of all employees both at home and in the office. With employees geographically spread out, Citrix found it difficult to communicate the importance of safety.



Lack of Standardisation

Before bringing in a software solution, one of the biggest challenges faced by the safety team was the standardisation of manual processes. Receiving consolidated reports of incidents was difficult as health and safety information could be recorded on paper, by email or by phone. There was no standardisation among health and safety processes, making it difficult to view data collectively and derive useful analytics from it.



Even though we are low risk, we still have legislation to comply with and Evotix helps us do this

Lack of Clarity

Before Evotix, employees did not know where to report incidents and would often forgo reporting entirely.

Why Evotix

Evotix developed their software not just with health and safety professionals, but with people on the shop floor. This made the software simple and user-friendly. Employees don't have to be trained on how to use the programme and can fill out forms quickly and conveniently.

Evotix Assure, the health and safety management system, can also be used globally. This was perfect for Citrix.



"We wanted a one-stop-shop for everything health and safety, so we selected Evotix Assure.

My [previous] knowledge and experience of the system allowed me to understand that Evotix was exactly what we needed."

Dawn Hemmings.



"I come back to Evotix time and time again because of the ease of use. You don't have to train people to use it, the forms are all there, and it's consistent.

Everything that I need as a safety management professional is right there in front of me."

What Citrix Wanted



An easy-to-use system



A one-stop shop for everything health and safety



Enhanced data collection, with tools such as graphs and dashboards



"My job would be way more difficult without Evotix. I'd be in and out of different systems – and managing paper systems can be especially difficult and time-consuming.

Working with Evotix has saved me a lot of time and having everything in one place makes it so much easier to manage."

Better Data



Now that everything is one place, Citrix can run reports, analyse data and create dashboards with critical information.

The company can dive deep when it comes to data and easily access the information needed rather than trying to pull it all together from different systems and sources.

Legal Compliance



With the workstation assessment easily accessible with Evotix Assure, Citrix can make sure they meet compliance with the Americans with Disabilities Act. Because many of the company's employees work from home and need specialised equipment, ensuring compliance is vital.

The workstation assessment enables Citrix to respect legislation and helps them better understand and satisfy their employees' needs.



Configurability



The system was configured specifically to work for Citrix, in a way that other companies may not have used the programme before. Citrix configured Evotix Assure to their needs easily. The system can be tested and if a mistake is noticed, it can easily be changed.

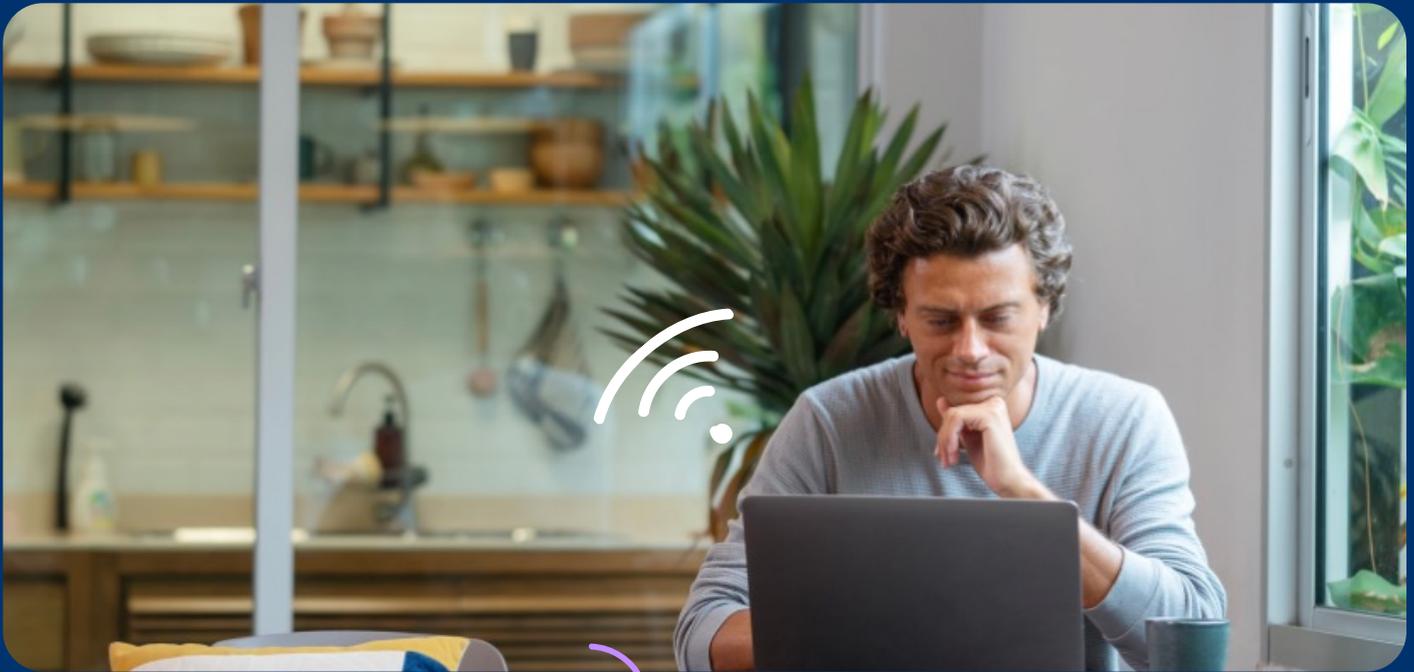
Assure can be adjusted to comply with feedback, which has enabled it to evolve alongside Citrix.



"Evotix helps us avoid the risk of being fined for not being compliant with the many North American regulatory requirements.

The cost of the software is minimal compared to what the cost would be if we ever have a major workers' compensation claim or if we are ever fined for non-compliance. This software helps us stay compliant and provide material proof that we are following regulations."

Jeffrey Dean,
Senior Director of Global Risk Services



Planning Ahead

Before Evotix, Citrix was preoccupied with simply understanding the state of their health and safety. Now, with the help of data collected by the software, Citrix can really focus on delivering long and short-term plans for progression. Rather than understanding where the company is at a current state in time, Citrix can use valuable data to move forward.

Senior Leadership Support



Conversations with senior management about health and safety are now much more direct at Citrix. As a data-driven company, all proposals must be backed up by data. Evotix Assure can easily provide information that justifies costs and directions.

The health and safety management team can now present senior leadership with good data that shows where the company is going and how to make things simpler for employees.

Change of Safety Culture



Due to the ease of use of Assure, more employees can fully participate in health and safety.

The stats and results around accidents, near misses and trends has allowed Citrix to focus on the safety of their employees, helping them feel secure at work.

Employee Satisfaction



Citrix has reported that acceptance from their employee base has been tremendous. Citrix specifically looked for a system that would be easy for employees to use globally and remain sustainable in the long term. Evotix has delivered both.

The Future With Evotix

Citrix aims to continue improving and prioritising health and safety across their organisation. The goal of the company is to grow, and to do so, Citrix must employ programmes that can upscale quickly and directly. As Citrix adds to their employee population, Evotix Assure can continue to support their health and safety goals.

Evotix provides Citrix with a clearer view of their incidents and accidents, giving them much more information to work from.

To learn more about Evotix, watch the video below to get more of an understanding of the Evotix and Citrix success story!

Reach out to our team if you would like to discuss health and safety at your organisation today. We look forward to hearing from you and embarking on a safety journey together.

[Learn more](#)



Implementation With Evotix

“The support that we received was great. The team is very quick to get back to you with solutions and they don’t just do it for you, they show you how to do it so that you can control the system yourself.

You end up living and breathing the system. I am able to go in there and quickly change things to how I want it.”





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Let's chat

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Our Evotix team is passionate about applying market leading technology to create safer, smarter workplaces, partnering with organizations that value people's safety, communities and the planet.

As safety professionals and long-term leaders in the Verdantix EHS Green Quadrant, our deep and practical insight addresses your evolving needs, helping you achieve your health, safety and sustainability goals.

Evotix: your all-around partner for the journey.

EVOTIX

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