

A photograph of a large industrial refrigeration plant. The room is filled with complex machinery, including several large blue compressors with 'AYEKAWA' and 'Active' branding. A network of silver and yellow pipes is visible, with some labeled 'AMMONIA'. Red handwheels for valves are also present. The lighting is bright, highlighting the metallic surfaces.
Case Study

We Want Our Engineers To Get Home to Their Families at the End of Each Day

Industry

Engineering

Employees

190

Customer since

2020

Active Refrigeration is a family-founded New Zealand company, launched in 2000.

Over the last 20 years, Active Refrigeration has grown into a nationwide group and employs over 150 trade-qualified refrigeration engineers and apprentices.

They seek to deliver innovative refrigeration and natural refrigerant-based cooling, freezing and heating solutions, while building long-lasting client and partner relationships.

Day-to-Day Challenges

The team had trouble maintaining standardisation and uniformity across all operations, as well as managing and keeping track of contractors across seven national branches.



What Active Refrigeration Wanted

"We want to show our people we care"

Active Refrigeration were looking for an organisation they could work WITH, not just BUY from. They were looking for a system simple enough to use but complicated enough to be useful.

Why Evotix? Endless Possibilities



"The configurability of the Evotix solution is key. We're not just limited to what we purchased – we can add additional functionality and reconfigure to create a system that adapts to changes in our needs."

Alan Boswell

National Sustainability Health and Safety Advisor for Active Refrigeration



The upshot of Evotix is that we can change things in real time.

The Journey

With Evotix, Active Refrigeration implemented Assure and renamed it internally as 'The Fridge' (because that's where you keep all the good stuff!).

This configurable software solution became not just an app, but a part of everyday life at the group. The Fridge is used by all members of the organisation.

From engineers easily accessing training records via their devices to show clients on the fly, to managers using the contractor management solution to track contractors across several branches, The Fridge has been configured to their specific needs.



Engineers can easily feed back to Active Refrigeration after they release a new Check Sheet to tell them what does and doesn't work. Because they can now change things live with Evotix, alterations can be made almost instantly. It shows that they value their engineers' opinions.

Through implementation of The Fridge, Active Refrigeration can hit targets, see usable results and compare branches through Insights dashboards.

The Outcome

A brand-new level of professionalism



It makes sense to the engineers and shows a level of professionalism that might be missing for other organisations. This is good for our brand."

The Fridge has made everything health and safety-related easily accessible from any device, ensuring the easiest possible reporting protocol. If clients need to see any documentation or qualification, everything can be easily and promptly accessed via The Fridge.

This makes employees' working day easier and shows a high standard of quality for the group.

01

Simplicity

The Fridge replaced three apps which the group had previously been using for their health and safety management. Employees no longer have to keep track of a variety of apps, or search through irrelevant tools and information, as everything on the app is applicable to their work.

Notifications and reminders are sent out automatically to ensure all tasks, big and small, are completed.

02

Training No Longer Lapses

Training standards and certifications are upheld via reminders and notifications, ensuring that all employees are capable and fit to perform their duties according to regulation, without causing unnecessary admin burdens or delays.

Now, Active Refrigeration can allocate engineers to future jobs and be prepared for projects.

03

Reporting That You Can Trust

Over the first three months, Active Refrigeration reported 67 incidents. Before Evotix, incidents were far less likely to be reported, so Active Refrigeration deliberately configured The Fridge's new reporting form to be very straightforward. The Fridge is mobile, so reporting can happen instantly at source.

Once an incident is reported, the health and safety team are automatically prompted to contact the person involved to speak directly about the incident and gather more information. This has shown employees that they are genuinely valued rather than just another statistic on a database.



Health and Safety Completely Transformed

With Evotix, Active Refrigeration can feel confident about the services they are providing.

The Fridge's dashboard gives everyone an overview of all things health and safety, catching issues that otherwise might have gone unnoticed.

By viewing trends, health and safety professionals can project forward and protect their company against hazards that have even yet to happen.



This is a huge improvement as it indicates people are reporting, so it is a massive step forward.



We used to be ad-hoc when it came to health and safety, but not anymore.



Now, health and safety is no longer viewed as an unnecessary add-on, but as a vital addition to the business.

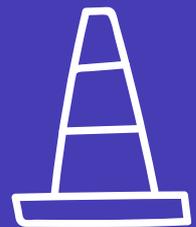


The Fridge that came from Evotix software has exceeded all our expectations. It kept and keeps growing.

Goals for the Future

Last year, for the first time, Active Refrigeration became ISO 45001-ready. They have now set a goal to be audit-ready by early 2023.

With Evotix, this will be an achievable goal. Having access to all audit information through the simplicity of The Fridge, all data will be readily available, slashing all admin burdens.





US
Chicago

+1 (872) 215 5913



UK
London
Manchester
Glasgow

+44 (0) 161 521 8490



AU
Melbourne
Perth

+61 3 8595 5909

Let's chat

contact@evotix.com

Our Evotix team is passionate about applying market leading technology to create safer, smarter workplaces, partnering with organisations that value people's safety, communities and the planet.

As safety professionals and long-term leaders in the Verdantix EHS Green Quadrant, our deep and practical insight addresses your evolving needs, helping you achieve your health, safety and sustainability goals.

Evotix: your all-around partner for the journey.

EVOTIX

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