

UK Power Networks Doubles Safety Reporting with Evotix



Industry



Utilities

Employees



6000+

Customer Since



2021

UK Power Networks keeps the lights on for more than 8 million homes and businesses across London, the South East and East of England. The company owns and maintains the power cables and lines in these regions, making sure electricity flows reliably, safely and securely every day. With more than 6,000 employees, UK Power Networks operates one of the largest distribution

networks in the country and places safety at the heart of its operations. Alongside maintaining critical infrastructure, the business is connecting renewable energy, electric vehicle charging and low-carbon heating to its networks, while continuing to improve services and support customers in vulnerable circumstances.

Why Evotix?

To strengthen its focus on safety, UK Power Networks uses Evotix to create a simpler, more accessible system for reporting and managing safety information.

The mobile-friendly design makes it easy for employees and contractors to log incidents wherever they are working, driving a significant increase in reporting across the business. Managers gain faster access to accurate data and insights, helping them respond quickly and effectively.

For Data Migration Manager Nurul Islam, one of the most valuable tools is list views. List views make it simple to filter and display the exact data a team needs, whether by adding columns, removing details or embedding the view directly into a dashboard. This flexibility saves hours of work and gives managers a clear picture of overdue actions, hazards, incidents and inspections.



It took me three minutes to produce something that in the previous system would have taken half a day. I'd be lost without list views. They make my life and my colleagues' lives so much easier."

Nurul Islam

Data Migration Manager

The Results

Since introducing Evotix, UK Power Networks has seen measurable improvements in safety reporting and culture:



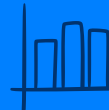
Reporting by employees and contractors has more than

doubled



Daily reporting has risen from 40–50 reports to

120–130



In 2023, the business logged over 30,000 reports, the highest number in

24 years

"Safety is like second nature to us now," said Islam. "It's almost a no-brainer. 'I have to report this'."

The accessibility of Evotix has also encouraged employees to report near misses and even personal mistakes, reinforcing a just culture where staff feel supported.

"They feel comfortable that if they report things, they will be supported and praised. They're not going to be blamed. That has made a big difference in how people perceive the system."

UK Power Networks is a data-hungry organization, and Evotix has met that need. By linking reporting data with Power BI, the business has been able to track trends and give leaders real time insights. This proactive view of safety has helped managers act before small issues turn into bigger risks.

Takeaway

By making reporting simple and accessible, Evotix has helped UK Power Networks double its visibility of safety issues, embed a supportive reporting culture and empower managers with real time insights.



"I feel really proud that I'm able to support my colleagues, from director level all the way down. If we took Evotix away, we'd be lost."

Nurul Islam

Data Migration Manager





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Let's chat

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Our Evotix team is passionate about applying market leading technology to create safer, smarter workplaces, partnering with organizations that value people's safety, communities and the planet.

As safety professionals and long-term leaders in the Verdantix EHS Green Quadrant, our deep and practical insight addresses your evolving needs, helping you achieve your health, safety and sustainability goals.

Evotix: your all-around partner for the journey.



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