

Building Trust in Safety

at Mizkan Euro



Industry



Food & Beverage

Employees



250+

Customer Since



2022

Mizkan Euro is the European subsidiary of Mizkan Group, a family-owned Japanese business with over 200 years of experience producing high-quality food products. Known worldwide as the leading supplier of sushi seasoning, Mizkan has expanded its European portfolio to include household brands such as Branston Pickle, Sarson's Vinegar and Haywards Pickled Vegetables.

With production sites in Middleton and Bury, Mizkan Euro is a category leader in chutneys, relishes, pickled vegetables and vinegars. Health and Safety Business Partner Janis Hawes and Training and Development Lead Weronika Ridley describe how Evotix has transformed the way teams engage with safety and how data drives decision-making across Mizkan Euro.

Time for a Change

Before Evotix, reporting was patchy and inaccessible for many employees. Paper cards or manager-only systems meant only a handful of issues were raised each month, leaving gaps in visibility and accountability.

Ridley explains: “Before, we had another system that was only accessible by shift managers. If people saw something, they had to tell their manager, who might or might not have time to record it.”

That lack of access also meant limited feedback. Employees would raise issues but never hear what happened afterward, which eroded engagement and trust.

For Hawes, the challenge was the sheer effort required to manage compliance manually, with information scattered across spreadsheets and systems.

When it came time to find a better solution, Mizkan Euro tested around 20 different systems.



I think it was [the mobile app] that bought it for me.

Everybody on site can have access to the system. They don't all need access to the main system, but being able to raise things and get tasks done really works for us as a business.”

Janis Hawes

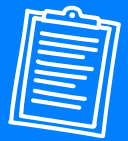
Health and Safety Business Partner

Ridley adds: “Suddenly everybody could access it—on their phone, through a QR code, or on screens by the lines.”

The Results

Evotix has driven a cultural shift built on transparency and trust.

Ridley explains: “We’ve actually had to raise our targets because so many more people are reporting. They can see that something’s raised, dealt with, and fed back. That transparency makes the biggest difference.”



Near miss and safety observations increased from 3–4 a month to **over 90 every month!**

That change is felt on the ground too. Ridley recalls a series of incidents involving vinegar splashing workers’ faces: “Before, engineers would just fix the equipment and move on. When it kept happening, we stopped the line, investigated the cause, and looked at PPE. It showed people we weren’t just ticking a KPI—we were listening and taking action to protect them.”

Progress was recognized during a recent insurance inspection. Hawes recalls: “The inspector said they generally don’t score anyone above 60. **We scored in the 90s.** She said ‘what a robust, fantastic system for storing incidents and accidents, tracking them, and linking documents for audits.’ She said she’d probably not seen another system as good.”

For Hawes, the consolidation across audits, training and incident management is key: “Instead of opening loads of different Excel spreadsheets, you can track everything and link everything in one place. That’s phenomenal.”

Ridley sums it up: “Without Evotix, we’d be lost. It brings safety to another level.”



US

Chicago

+1 (872) 215 5913



UK

London
Manchester
Glasgow

+44 (0) 161 521 8490



AU

Melbourne
Perth

+61 3 8595 5909

Let's chat

contact@evotix.com

Our Evotix team is passionate about applying market leading technology to create safer, smarter workplaces, partnering with organizations that value people's safety, communities and the planet.

As safety professionals and long-term leaders in the Verdantix EHS Green Quadrant, our deep and practical insight addresses your evolving needs, helping you achieve your health, safety and sustainability goals.

Evotix: your all-around partner for the journey.



EVOTIX

Visit evotix.com



Evotix



Evotix



Evotix_